

# intermedia

COMMUNICATIONS

July 1, 1999

DOCKET FILE COPY ORIGINAL

Magalie Roman Salas  
Commission Secretary  
Federal Communications Commission  
Portals II  
445 12<sup>th</sup> Street SW, Suite TW-A325  
Washington, DC 20554

RECEIVED  
JUL 2 1999  
FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

Re: *File No. NSD-L-98-121, CC Docket No. 96-98*  
IntraLATA Toll Dialing Parity Plans

Dear Ms. Salas:

Enclosed for filing are the original and [4] copies of Intermedia Communication Inc.'s Applications for Approval of IntraLATA Toll Dialing Parity Plans for the states of Tennessee, Arizona, California, and Pennsylvania. On March 23, 1999, the Federal Communications Commission released an Order in Docket No. 96-98 (*Implementation of Local Competition Provisions of the Telecommunications Act of 1996*). This order establishes April 22, 1999 as the new date by which all local exchange carriers must file an IntraLATA Toll Dialing Parity Plan with the state commissions. The Order also states that the Toll Dialing Parity Plan must be implemented thirty (30) days after state commission approval.

As directed in the March 23 Order, Intermedia is filing the plans for the states listed above, because the commissions in those states have not acted on the plans submitted on April 22, 1999. We would like to note that we have been working with the Tennessee Regulatory Authority regarding our plan and they have notified us that the plan should be approved on July 13, 1999. We have also been in contact with the Arizona Corporation Commission. They are currently reviewing our plan, but have not given an indication as to when they will take action on the plan. Further, plans were filed with the California Public Utilities Commission and the Pennsylvania Public Utilities Commission on April 22, 1999, but we have not been advised as to when action will be taken on these plans.

We apologize for the lateness of this filing. Please date-stamp the enclosed copy of this cover letter and return it in the self-addressed stamped envelope provided. If you have any questions, please contact me at (813) 829-4971.

Sincerely,



J. Lans Chase  
Sr. Regulatory Analyst

No. of Copies rec'd 01 4  
List A B C D E

Enclosures

cc: Al McCloud, Network Services Division

**Revised Plan - Tennessee**

**Application of Intermedia Communications, Inc.  
for Approval of IntraLATA Toll Dialing Parity Plan  
Pursuant to FCC Order FCC 99-54, CC Docket No. 96-98,  
Released March 23, 1999**

**Intermedia Communications, Inc.**

**June 22, 1999**

**Intermedia Communications, Inc.**  
**IntraLATA Toll Dialing Parity Plan**

**I. OBJECTIVE/PURPOSE**

In Compliance with the Federal Communications Commission ("FCC") rules delineated in 47 C.F.R. Sections 51.207 through 51.215, Intermedia Communications, Inc. ("Intermedia" or "the Company") files its plan for implementing intraLATA toll dialing parity ("the Plan") in the areas of the State in which the company is certified to provide local exchange service. Intermedia currently operates in the Nashville and Memphis LATA, specifically in the Nashville, Memphis, and Franklin exchanges. This is where Intermedia will implement intraLATA dialing parity.

The intent of the Plan is to permit customers to route intraLATA toll calls automatically without the use of access codes, to any interexchange carriers ("IXC") of the customer's choice (e.g., IXCs that have established themselves as access customers under Intermedia's Access Services Tariff). IntraLATA toll calls are 1+ and 0+ calls that terminate outside of your local calling area but not in areas normally served by long distance companies (i.e. state-to-state calls).

Intermedia will comply with all rules and regulations of the Federal Communications Commission and the Tennessee Regulatory Authority. Intermedia will provide nondiscriminatory access to all telephone numbers and directory listings.

**II. IMPLEMENTATION SCHEDULE AND COST RECOVERY**

Intermedia intends to offer dialing parity for intraLATA toll calls within 30 days after the state commission approves its implementation plan. At the time of implementation, Intermedia's retail customers may choose any IXC that has established itself as an access customer under the Company's Access Tariff.

As a new entrant whose switches are already capable of providing customer 2-PIC carrier selection, Intermedia will recover the minimal cost of implementing intraLATA toll dialing parity through normal rates. Intermedia will not make specific rate increases or implement an explicit surcharge to recover the cost of toll dialing parity.

### **III. CARRIER SELECTION PROCEDURES**

Intermedia will implement the full 2-PIC carrier selection methodology. With the full 2-PIC methodology, customers will be able to presubscribe to one telecommunications carrier for their interLATA toll calls and to presubscribe to the same or a different participating telecommunications carrier for their intraLATA toll calls.

Processes will be established to provide new customers with an opportunity to choose their intraLATA toll carrier. Company employees who communicate with the public, accept orders and serve in customer service capacities will be trained to explain the availability of 2-PIC intraLATA equal access, and to assist customers in making an initial PIC choice or in changing a PIC choice for intraLATA and interLATA toll calls.

### **IV. CARRIER NOTIFICATION**

IXC's that desire to become access customers shall notify Intermedia via letter or telephone call of their desire to obtain exchange access service information. Intermedia will send each requesting carrier an information package describing Intermedia's service, processes and applicable tariffs. All of Intermedia's switches are available for exchange access service to IXC's and once Intermedia receives and processes an IXC's Access Service Request, that carrier will be added to the list of Intermedia's participating carriers and will be made available to a requesting customer seeking to choose a PIC.

### **V. NEW CUSTOMERS**

Customers who contact Intermedia requesting new telephone exchange service will be informed of the opportunity to choose both an intraLATA and interLATA PIC. If requested by the customer, Intermedia will provide a list of telecommunications carriers that are access customers and are maintaining a relationship with Intermedia under the provision of the Company's Access Services Tariff. The list of intraLATA toll carriers will be presented to customers in a competitively neutral manner.

New customers who do not make a positive choice for an intraLATA toll carrier will be identified within Intermedia's system as "no-PIC" and will not be automatically defaulted to a carrier. New customers identified as "no-PIC" within Intermedia's system will be required to dial the access code of a different carrier to place intraLATA toll calls until they make an affirmative choice for an intraLATA toll carrier.

### **VI. EXISTING CUSTOMERS**

On the date on which intraLATA toll presubscription is available, Intermedia's retail customers may presubscribe to an IXC that is a participating

carrier. Intermedia will notify its existing local customers via a bill insert (see Attachment A) within 30 days after approval of the plan by the TRA. An existing customer who does not make a choice for an intraLATA PIC, after being notified of the choice by Intermedia, will remain with "no-PIC" or whichever carrier it is currently PICed to for intraLATA 1+ and 0+ toll calls.

## **VII. INITIAL PIC REQUEST**

A customer's first PIC change will be at no cost if it is made within 90 days after receiving this notice. Subsequent changes within that timeframe as well as any changes that occur after the 90 days will result in a \$5.00 service fee for the first line and \$1.50 for each additional line.

## **VIII. ANTI-SLAMMING MEASURES**

Intermedia will work with the interexchange carriers ("IXCs") and any customer who has been slammed in order to quickly resolve any disputes. Intermedia will make sure that the customer is PICed back to its carrier of choice, without charge, as soon as possible. Where Intermedia billed for long distance calls to a customer who had been slammed, Intermedia will credit all long distance charges for up to 3 months.

## **Attachment A**

### **IntraLATA Toll Dialing Parity Customer Notification**

Dear Intermedia Local Customer:

Local customers now have a choice regarding who will carry their dialed local toll calls (IntraLATA calls). These are the 1+ and 0+ calls that terminate outside of your local calling area but not in areas normally served by long distance companies (i.e. state-to-state calls). This also includes calls to your home area code directory assistance. Until a recent FCC decision, these calls were handled by your local phone company. If you choose to continue to use Intermedia for these calls, no action is necessary. If you decide to choose another carrier to handle these calls you must contact that carrier in order to make the change. Your first PIC change will be at no cost if it is made within 90 days after receiving this notice. Subsequent changes within that timeframe as well as any changes that occur after the 90 days will result in a \$5.00 service fee for the first line and \$1.50 for each additional line. Please feel free to contact our customer service at 800-250-9999 if you have any questions.

**Application of Intermedia Communications, Inc.  
for Approval of IntraLATA Toll Dialing Parity Plan  
Pursuant to FCC Order FCC 99-54, CC Docket No. 96-98,  
Released March 23, 1999**

**Intermedia Communications, Inc.**

**April 22, 1999**

**Intermedia Communications, Inc.**  
**IntraLATA Toll Dialing Parity Plan**

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The intent of the Plan is to permit customers to route intraLATA toll calls automatically without the use of access codes, to any interexchange carriers ("IXC") of the customer's choice (e.g., IXCs that have established themselves as access customers under Intermedia's Access Services Tariff).

**II. IMPLEMENTATION SCHEDULE**

Intermedia intends to offer dialing parity for intraLATA toll calls within 30 days after the state commission approves its implementation plan. At that time, Intermedia's retail customers may choose any IXC that has established itself as an access customer under the Company's Access Tariff.

**III. CARRIER SELECTION PROCEDURES**

Intermedia will implement the full 2-PIC carrier selection methodology. With the full 2-PIC methodology, customers will be able to presubscribe to one telecommunications carrier for their interLATA toll calls and to presubscribe to the same or a different participating telecommunications carrier for their intraLATA toll calls.

Processes will be established to provide new customers with an opportunity to choose their intraLATA toll carrier. Company employees who communicate with the public, accept orders and serve in customer service capacities will be trained to explain the availability of 2-PIC intraLATA equal access, and to assist customers in making an initial PIC choice or in changing a PIC choice for intraLATA and interLATA toll calls.

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#### **V. NEW CUSTOMERS**

Customers who contact Intermedia requesting new telephone exchange service will be informed of the opportunity to choose both an intraLATA and interLATA PIC. If requested by the customer, Intermedia will provide a list of telecommunications carriers that are access customers and are maintaining a relationship with Intermedia under the provision of the Company's Access Services Tariff. The list of intraLATA toll carriers will be presented to customers in a competitively neutral manner.

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#### **VI. EXISTING CUSTOMERS**

On the date on which intraLATA toll presubscription is available, Intermedia's retail customers may presubscribe to an IXC that is a participating carrier. An existing customer who does not make a choice for an intraLATA PIC when intraLATA equal access becomes available will default to the Company for their intraLATA 1+ and 0+ toll calls.

#### **VII. INITIAL PIC REQUEST**

A customer's initial PIC request, made prior to or within six (6) months after the filing of this intraLATA equal access plan, will be made at no charge. After the initial six-month period, Intermedia will bill a customer a PIC charge at a rate no greater than the rate for the selection of an interLATA PIC.

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